

Patient-Centered Medical Home Advisory Council  
Quality Metrics Subcommittee  
November 14, 2011, 1:00 PM  
Meeting Agenda

1. Review of notes for last meeting—click [here](#)
2. Discussion of updated Quality Metrics spreadsheet
3. Discussion of NCQA CAHPS survey
4. Discussion of patient preferred communication metric
5. Remaining steps
  - mental health
  - setting benchmarks
5. Other items